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Return Slip

- 1** Complete the return form
- 2** Put the product into another box along with the return slip
- 3** Send the package by your local post

Return address

FC-Moto GmbH & Co. KG
 c/o Brettschneider GmbH
 Retourenabteilung
 Philipsstraße 8
 52068 Aachen

Sender

Name/Surname/Company:

Invoice date:

Invoice number:

Payment method:

Please note the following:

1. Please put the products in a box
2. For parcels which need to go through the customs, it is mandatory that the content can be identified. Therefore, please enclose a copy of the invoice with the package and attach another copy outside of the package with the remark that it is a return. Parcels, which are marked with a lower value, no invoice or no reason for the return, will automatically be send back to the despatcher
3. You have the possibility to choose between DTU (unpaid) or DTP (paid) when you send your parcel. With DTU, you only pay the pure return costs. DTP involves both the shipping costs as well as the costs for the customs duties. If you have chosen DTU, the incurred clearance costs will be charged to the customer (see our general terms and conditions)

Return/swap an item

Please enter the correct number, stating the reason for your return into the field

*01 defective | 02 don't like it | 03 size is too big | 04 size is too small | 05 badly made | 06 wrong item delivered
 07 not delivered on time | 08 does not match the description

Amount	Item number	Description	Reason *	Refund	Exchange
				<input type="checkbox"/>	<input type="checkbox"/>
					←
				<input type="checkbox"/>	<input type="checkbox"/>
					←
				<input type="checkbox"/>	<input type="checkbox"/>
					←

Description in case of defect

Refund

You will always receive the refund via the same payment method you used to make the original purchase in our shop. We kindly ask for your understanding that a refund can take up to 14 days.